Bachelor in Hotel management and Catering technology(BHMCT)

Programme Objective:

The basic objective of the BHMCT program is to provide to the hospitality industry a steady stream of competent young men and women with the necessary knowledge, skills, values and attitudes to occupy key operational positions.

PO1	Interpret and apply basic principles and concept of hospitality and tourism management functions.
PO2	Equip students with range of technical, social/human, conceptual and leadership skills required for the hospitality industry.
PO3	Develop Attitude, Skills & knowledge of students required for employability in hospitality and allied sectors.
PO4	Demonstrate professional etiquettes and competencies towards customer service.
PO5	Equip students with range of technical, social, conceptual and leadership skills required for the hospitality industry.
PO6	Develop ability to communicate effectively in oral and written communication.
PO7	Develop analytical and problem solving skills using appropriate management tools and techniques.
PO8	Equip students with entrepreneurial initiative in the field of hospitality and its allied sectors.
PO9	Industrial exposure enables students to identify the challenges and opportunities in the hospitality industry.
PO10	Learning and adapting to newer trends and technologies for better productivity.

The students are offered specialization in the core operational area in the programme and the outcome is:

PSO1	Develop culinary skills, technical and theoretical knowledge of culinary field for employability in the hospitality and its allied
	sectors.
Food and	
Beverage	
Production	
PSO2	Develop hands-on skills in serving and handling guests needs, knowledge of national and international food and beverage trends
Food and	and menu engineering.
Beverage	
Service	
PSO3	Develop skills and attitude for effective Guest services management.
Accommodation	
management	

COURSE OUTCOMES OF BHMCT – 2018

After the completion of the course, students will:

SEM	COURSE	COURSE NAME	COURSE OUTCOMES: After the completion of the course, student will
	CODE		
SEM I	DSC 101	Basic Indian food Production	Identify types of vegetables, cuts of vegetables and their uses in cookery.
			Familiarisation and identification of commonly used ingredients, weights and volume conversion and yield testing.
			 Understand the importance of sanitation &safety in hospitality industry, types of storage and hygiene and safe practices in food handling and preparation.
			Familiarisation with various cooking methods, tool &equipment used in cooking.
	DSC 102	Basic food & beverage Service - I	Learn Restaurant Etiquettes and Restaurant Hygiene Practices.
			Understand the Classification of catering establishments.
			Identify various Food and Beverage service areas in the Hotel.
			Learn various types of Serving Technique.
			Able to set a table cover for various meals.
	DSC 103	Basic Housekeeping operations	Learn the Duties and responsibilities of Housekeeping department.
			Understand the various categories of rooms in the hotel.
			Identify the Functions of housekeeping department.
			Classify the cleaning equipments and cleaning agents used in

			housekeeping.
			 Describe the cleaning Routine of housekeeping department.
	DSC 104	Basic Front Office Operations	 Classify the hotels based on various categories like size, location, clientele,
			length of stay, facilities and ownership.
			 Learn the Standard Operating Procedures for handling Check-in and Check
			out.
			 Identify types of guests, types of guestroom, meal plans and room tariff.
	AEC 101	Food Commodities	• Identify various types of vegetables, fruits, cereals, pulses, fats, oils, sugar,
			herbs, spices and condiments.
			 Learn the various types of cheeses and their uses in culinary.
			• Learn the manufacturing process of ingredients- Flour, fats, Cheese etc.
	LEE 101	Business Communication	Learn the importance of communication.
			 Identify types of communication and its Barriers.
			 Enhance their writing skills and apply it in their day to day work.
			 Demonstrate proficiency in reading skills.
	LEE 102	Basic French	 Understand the basic knowledge of French language like Alphabets,
			Conjugation & Grammar.
			 Acquire correct pronunciation of French terminology.
			 Learn basic spoken French skills
SEM	DSC 201	Basic Continental Food	 Develop knowledge of stocks, soups, sauces, eggs, salads and potato
II		Production	preparations and its applications in continental cooking.
			Learn culinary terminology .
			• Learn the classification of fish and their cuts.
	DSC 202	Basic Food & Beverage	 Understand the fundamental knowledge of Food & Beverage Menu.
		Service II	
			Understand the various types of KOT's and Billing systems used in
			Restaurant.
			Identify types of meals and service methods.
	D G G 665		Learn Menu planning and French classical Menu.
	DSC 203	Managing Housekeeping	 Identify the Dirty Dozens in Housekeeping.

		Operations	
			 Learn the importance and functions of control desk.
			 Understand various types of lost and found articles and procedures.
			Identify various functions of linen room and Laundry.
			 Identify fabrics used in hotel Industry & learn stain removal procedures.
	DSC 204	Managing Front Office Operations	 Understand various procedures carried out at front desk like room change procedure.
			 Analyse the various forms and formats used at the time of Departure& methods of payment.
			Handling Guest Complaints.
			 Enable effective guest handling by the Hospitality Desk through proper procedures.
	SEC101	Personality Skills for Hospitality Industry	Understand the concept and components of personality.
			Learn how to deal with stress and frustration.
			 Acquire and inculcate positive attitude for professional success.
			 Learn the concept of time management and its techniques.
			Develop proficiency in English.
			Enhance the presentation skills and listening skills.
SEM III	DSC 301	Quantity Food Production & Basic Baking	Develop knowledge & skills required for catering with emphasis on operational techniques practiced in quantity food production.
			Understand the basic principles of Baking.
			Identify Ingredients Used in Bakery.
			Learn the elements of Costing.
	DSC 302	Introduction to Beverage Service	Classification of non-alcoholic beverages.
			Understand the classification of Alcoholic Beverages.
			 Classify the various types of Fermented Alcoholic Beverages and its classification.
			Learn about various Distilled Alcoholic Beverages, Cocktails, Liqueur,

			Bitter etc.
	DSC 303	Allied Housekeeping	 Understand the concept& principles of various types of flower
		Functions	arrangement.
			Determine various pests and their treatment.
			 Learn the concept of contract and advantages and disadvantages of
			contract.
			Learn various types of safety and security measures used in hotel industry.
			 Analyse purchase for housekeeping supplies, linen, cleaning agents and cleaning equipments.
			 Understand the importance and use of Store requisition and other records used in housekeeping store.
	DSC 304	Front Office Accounting	• Learn Importance of the front office accounting system, Types of accounts, Vouchers, Folios & Ledger.
			Enhance the knowledge of cash and credit handling through front office cashiering.
			Understand the process of a Night Audit.
			• Learn various types of room rates and methods used to establish room rate.
			 Understand the importance of forecasting and various types of forecasting used in front office department.
			 Understand the Calculations of various statistical data using Formulae in front office.
	LEC 101	Hotel French	 Understand the basic knowledge of French language like Alphabets, conjugation, Grammar and basic conversation skills.
			Acquire correct pronunciation of French terminology.
			Learn basic spoken French skills.
			 Learn how to Translate the recipe from French to English.
			Learn Vocabulary related to Hotel Industry.
SEM IV	DSC 401	Industry Exposure	Acquire technical expertise and interpersonal qualities in Hospitality Industry.
			Learn to compile Hospitality related reports.

SEM V	DSC 101	Larder	 Develop knowledge and skills required in Garde Manger, breakfast cookery & preparation of frozen desserts.
			Enhance understanding of Hors d'oeuvres & sandwiches.
			Learn techniques of Curing & Smoking of Meat.
			 Learn Cuts of Meat – Lamb, beef, poultry, veal & pork.
	DSE 102	Alcoholic Beverages I	Classification of Alcoholic Beverages.
			 Understand Wine & Beer manufacturing process.
			• Understand the Production of Cigars and Cigarettes & their brand names.
	DSE 103	Accommodation Operations	 Understand the elements of Interior designing, Refurbishing and Restoration.
			Learn Sales techniques and role of Sales in Marketing Departments.
			Learn Par stock Calculation & Inventory.
	SEC 102	Accounting Skills for Hospitality	Acquire basic knowledge of Accounting-Double entry system.
			 Learn the preparation of Trial Balance & Final Accounts of Small Hotels & Restaurants.
			Learn Visitor Tabular Ledger & Guest weekly bill.
			Learn Uniform System of Accounting.
	AEC 102	Researching for Hospitality & Tourism Management	Understand Research Methodology.
			Learn how to Design the title of Research.
			Learn Data Collection Methods.
			 Learn how to do the Sampling for Research.
			 Understand the process of Analysing data & Report writing.
	AEC 103	Hospitality Law	 Understand the laws pertaining to Hotel & Catering Industry-Indian Contract Act 1872, The Sales and Goods Act 1932, The Companies Act 1956 etc.
			Learn about Food Legislations.
			 Learn about the licenses and permits required for Hotel and Catering establishment.

	AEE 101	Catering Science	Learn the importance of Hygiene and Sanitation.
			Gain Knowledge about Food handling.
			•
			Learn about Environmental sanitation.
	AEE 102	Dietetics & Nutrition	 Develop awareness of important nutrients in our diet.
			•
			Understand the changes that occur in the chemical components of food
			during preparation.
	AEE 103	Food & Beverage Controls	Learn various cost and inventory concepts in food and beverage operation.
			Understand Cost, Profit and sales concept of Food and beverage.
	AEE 104	Principles Of Management	Learn the concepts of Management.
			Understand the concept of Human skills.
			Learn the practical applications of management strategies.
	AEE 105	Organizational Behaviour	Understand the various dynamics of organizational behaviour.
			Understand the various elements of Organizational Behaviour.
			Learn the importance of effective communication in an organization.
	AEE 106	Hotel Economics	Understand the theories of management techniques in the field of economics.
			 Understand the role of a manager in the decision making process.
	AEE 107	Financial Management	Understand the concepts of financial management in the hospitality
			Industry.
			Learn the concept of financial statements and capital budgeting.
			Learn pricing and Value added Tax.
SEM VI	DSE 201	Regional Cuisines of India	Learn the Religious Food Ethos followed in India.
. =			Learn the importance of Ayurveda in Food .
			Learn about various Indian spices & Masalas.
			Learn Regional Cooking styles of India- Maharashtra, Goa, Rajasthan,
			Kashmir, Bengal, Punjab, Kerala, Tamil Nadu, Andhra Pradesh &

		Karnataka.
DSE 202	Alcoholic Beverages II	Introduction to Spirits- Whisky, Vodka, Gin , Rum & Tequila.
		Production & Brand names of Liqueurs.
		 Varieties of Cocktails and methods of making cocktails.
DSE 203	Trends in Housekeeping	Familiarization with various Trends in housekeeping.
		Understand the concept of Green Housekeeping.
		Understand the scope of facility management.
SEC 103	Tourism Operations	Learn Tourism phenomenon- Tour, Tourist, visitors, Excursionist.
		Learn types of Tourism & Impacts of Tourism.
		Learn Itinerary Planning.
DSCP	Project Work	 Learn the format of Project Report- Cover page, Title page, Introduction, Aims & Objectives, Recommendations, Conclusion, Bibliography & Appendix.
		Learn Compilation of Data & Interpretation of Data
		Presentation of Research .
AEC 104	Hospitality Marketing	Learn Concepts of Marketing.
		Understand the Marketing Environment.
		Learn Product & Pricing Strategies.
SEE 101	First Aid	Learn low to handle accidents and injuries .
		 Understand the importance of hygiene and sanitation.
		Learn the emergency first aid .
SEE 102	Hotel Maintenance	Know the basic services of engineering in hotel industry.
		 Learn about the working of electricity, security, water distribution system and energy conservation in the hotel.
		 Understand the functions of various machines.
		Know about the safety & security in the hotel.
SEE 103	Retail Management	Learn about the concepts of retail management.
		Learn about the Indian and Global scenario in Retail.
		 Learn about the Retail Pricing, Retail Merchandising, and Retail store operations.
SEE 104	Event Management	Learn how to organise an event.
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			 Understand the marketing tools like advertising, publicity and media in managing events.
	SEE 105	Entrepreneurship Development	Learn how to become a successful entrepreneur in catering industry.
		-	Understand the techniques of ideation.
			Learn about Modern trends in Entrepreneurship.
	SEE 106	Facility Planning	Learn the fundamentals of designing in hotels.
			Learn how to plan parking areas, food service areas and operational areas in hotels.
SEM VII	DSE 301	Advanced Food Production & Kitchen Management	Understanding of technical as well as managerial skills for culinary professionals.
			 Understand the principles of Nouvelle Cuisine.
			 Learn techniques of Food Presentation & Garnishes.
			 In depth insight into International Cuisine- France, Italy, China, Germany, Spain, South East Asia & Mediterranean regions.
			Learn Advanced bakery skills- Icing, Pastry & Recipe balancing.
			 Learn New concepts in culinary- Vegan, Molecular Gastronomy & Organic foods.
	DSE 302	Food & Beverage Operations and Management	Learn types of Bar, Bar equipment's & Bar Layout.
			Understand the science of Mixology.
			Learn Gueridon Service & Buffet.
			 Learn Menu Engineering & Customer Relationship.
	DSE 303	Accommodation management	 Learn about Indian Chain Hotels & their growth.
			Understand the concept of Revenue Management.
			 Application of Housekeeping in allied sectors.
			 Understand the concept of Customer Relationship.
	SEC 104	Applications of computers in Hotels	Understand the fundamentals of Computer.
			Learn Windows, Ms Word, Ms Excel & Ms PowerPoint.
			Learn Hospitality Software- Shawman.

AEC105	Human Resource Management	Understand the role, importance & Characteristics of Human Resource Management in modern Hospitality.
		Learn the concept of Appraisal and Job Evaluation.
		Learn Grievances and Discipline.
AEC 106	Total Quality Management	Understand the importance of Total Quality Management .
		Learn the core concept of total quality management and core values of
		Japanese Management .
		Understand the concept of kaizen and benchmarking.
		Lean about Quality Certification and audits.
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