



BHARATI VIDYAPEETH (DEEMED TO BE UNIVERSITY)
Institute of Hotel Management & Catering Technology
Katraj – Dhankawadi, Pune – 411 043

FEEDBACK FROM STAKE HOLDERS

Academic Year 2017-18:

The Board of Studies formed having representing teaching faculty and industry experts team up to design and develop the curriculum offered by the institute.

The institute takes a regular feed-back on its courses of study and syllabi from various stakeholders.

Feedback was taken from Teachers, students, alumni of the institute and industry experts (managers from hotel industry).

Outcomes of the analysis of Students feedback:

- 78% students are able to meet their objectives of developing their personality, attitude, skills and knowledge, as per the requirement of the industry.
- 81% students found the curriculum to be adequate and suitable from the students point of view. Updating of the curriculum as per Industry advancements is an integral part of the revision process. The curriculum is practical oriented in order to train students in hands-on skills. The students find the teaching- learning method used by the faculty to be very student - oriented and easy to comprehend. The use of ICT in teaching helps the student to understand concepts better than the lecture method only. The study notes provided by faculty is found to be of good quality.
- 85% students say that it is an excellent practice that the institute organises various programmes like demonstrations, field visits, competitions, theme lunches, food festivals etc to provide students with industry exposure and simulation.
- 76% students state that the training and placement cell of the institute organizes campus interviews.
- 71% students state that they gain knowledge and confidence from participation in co-curricular and extracurricular activities.
- 88% students find the assignments and research project very useful as it gives them a deeper insight into various subjects.
- 67% students feel that the infrastructure facilities, such as library, laboratories, canteen and other campus facilities of the institute are adequate to meet their training needs.
- 84% students feel elated to find their names on the birthday list and also to be wished personally by the Principal and the faculty.




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- 80% students state that they are encouraged to communicate in English only, be properly attired and groomed, be punctual and disciplined.

Outcomes of the analysis of Alumni feedback:

- 79% alumni found the curriculum to be up to date with the industry requirement.
- 82% alumni benefited from the teaching learning methodology used by the faculty in the form of study notes, demonstrations, field visits, hotel orientation and guest lecturers from industry experts.
- 87% alumni found the curricular, co-curricular and extracurricular activities beneficial and useful from their career point of view. It helped them to groom their personality and develop their confidence. The training and placement cell provided them a platform for appearing for campus interviews with luxury hotels and QSRs.
- 76% students say that the course work provided a foundation for pursuing further education.
- 68% alumni felt that the infrastructure of the institute is adequate for the course.


Outcomes of the analysis of Parents feedback:

- 85% parents stated that there is less involvement of them in the activities of their wards, as the student is above 18 years he/she does not want to involve parent in the routine academic activities.
- During the PTA all parents are given the wards performance in the academic session.
- 78% parents said that it is an excellent practice that the Institute organises the Food Festival and invites the parents to appraise them of the various activities conducted by the Institute. Most parents enquire about the performance of their ward when they visit during the festival.

Outcomes of the analysis of Employers feedback:

- Since communication with industry is a regular practice, either for industrial visits, training on the job, or final placement, feedback is obtained on students performance and suggestions for its improvement.




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