



BHARATI VIDYAPEETH (DEEMED TO BE UNIVERSITY)
Institute of Hotel Management & Catering Technology
Katraj – Dhankawadi, Pune – 411 043

FEEDBACK FROM STAKE HOLDERS

Academic Year 2019-20

The Board of Studies formed having representing teaching faculty and industry experts team up to design and develop the curriculum offered by the institute.

The institute takes a regular feed-back on its courses of study and syllabi from various stakeholders.


Feedback was taken from Teachers, students, alumni of the institute and industry experts (managers from hotel industry).

- **Teachers' feedback on curriculum:**
- 78% teachers state that the syllabus is need based and is designed as per the need of the current employment trends.
- 100 % teachers say that the objective of each course/ subject is very well defined and clear.
- 68 % state that there is lot of reference material available for students and it is as per the content of syllabus. The library has all the prescribed books for reference along with otherreading material like magazines.
- 83% state that the syllabus is designed in a way to have proper balance between theory and practical application. This enhances the knowledge and understanding of a particular subject as per the area of interest.
- 73% state that the curriculum is designed to make the students employable.
- 81% teachers feel that the specialization in operational subjects should be introduced in the final year for BHMCT course. Some subjects have more content as compared to the weightage of the subject.

Action Taken:

- Restructuring of course content will be considered in the next revision of the syllabus.




PRINCIPAL
Bharati Vidyapeeth
(Deemed to be University)
IHMCT Pune-410 043.

- It was decided to undertake discussion on introducing the selection of subject specialisation during the next meeting of BOS.

Parents' feedback on curriculum:

- 69% parents feel that the syllabus for both BSc H&HA and BHMCT courses has been suitable to the course.
- 74% parents state that the content of the syllabus is such that it creates interest of students in the subjects of their choice.
- 71% parents feel that the curriculum has prospects for good employment opportunities as well as higher education and achieves overall development of the students.
- 42% parents suggest that more practice sessions should be included in the syllabus and the theory sessions should be taken with AV aids like videos etc.

Action Taken:

- The faculty members would be encouraged to utilize more of AV aids like videos, PPTs etc during theory sessions. Also, provision of proper infrastructure would be ensured.

Alumni feedback on curriculum:

- 89% alumni feel that the syllabus has good balance between theory and practical session, wherein very few alumni feel that there is no balance. The alumni state that the curriculum had all the components of overall development of the students.
- 87% alumni feel that the syllabus was well designed which helped them to get good employment in the industry but very few alumni feel that the syllabus was not equipped to give them a good employment, whereas.
- 91% alumni feel that the syllabus is well designed.

Action Taken:

- The students can be provided more sessions on communication skills and spoken English.
- More sessions related to personality development and soft skills development would be arranged for the students. So that it will boost their confidence while facing the placement interviews.

Employers' feedback on curriculum:

The feedback on curriculum was taken from Manager – L&D and Director of Human Resources of 5 star hotels.

- 91% employers state that the syllabus is as per the requirement of the industry.




PRINCIPAL
 Bharati Vidyapeeth
 (Deemed to be University)
 IHMCT Pune-410 043.

- 89% employers state that there is a good balance between theory sessions and practical sessions.
- 79% employers state that the curriculum has good prospects of getting employment for students as the syllabus keeps the students abreast with recent developments in the industry
- 100% employers state that the curriculum includes training and internship as a compulsory component which gives the students required industry exposure.

Action Taken:

- The employers feel that the curriculum should include components related to development of entrepreneurial skills in students. The same will be incorporated in the next revision of syllabus.

Students' feedback on curriculum:

- 85% students feel that the syllabus is well designed and prepares the students as per the requirements of the industry.
- 82% students say that the syllabus is clear and well defined to train and prepare the students for employment.
- 79% students feel that the syllabus has good balance between theory and practical sessions and creates interest of the students in the subjects of specialization
- 88% students say that the syllabus gives in depth knowledge of the specialization subjects.
- 86% students state that the syllabus provides a strong base for employment and higher education with incorporation of internship and research components

Action Taken:

- The students feel that more sessions of practical should be included wherein it would be well communicated with the students that the same would be challenging in-case of BSc H&HA course due to duration of the course being 3 years.
- The students pursuing BHMCT state that the specialization component should be introduced in the last year. The changes in the curriculum would be done in the next cycle of revision of the syllabus, taking the inputs of members of BOS




PRINCIPAL
 Bharati Vidyapeeth
 (Deemed to be University)
 IHMCT Pune-410 043.